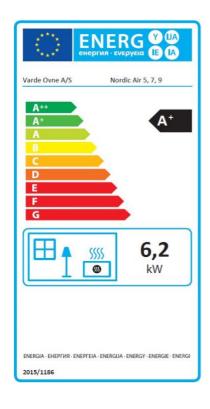
# Varde Nordic 7 Air Varde Nordic 9 Air



## Installation and User manual

Revision 2 - 06.2022



Pottemagervej 1, DK-7100 Vejle. www.vardeovne.dk

## Congratulations on the purchase of your new wood-burning stove from Varde.

Wood-burning stoves from VARDE stand on the stylistic bedrock of Scandinavian design – created with the ambition of unifying quality, functionality and design.

With a VARDE stove, you and your family are ensured a warm gathering point and

tranguil quality moments for many years into the future.

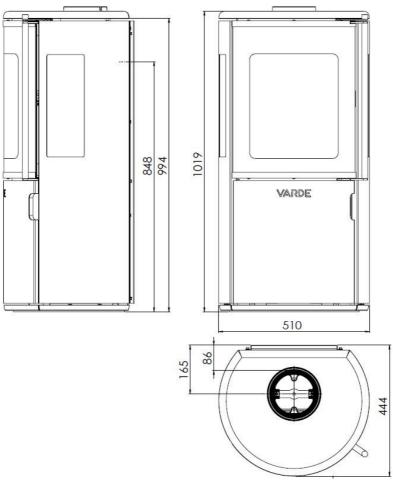
Henrik Nøhr **CEO** 

Varde Ovne A/S

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#### **Technical data Nordic 7 Air**



Height (cm) 102 Width (cm) 51 Depth (cm) 44 Weight (kg) 104 Output 5-9 kW Nominal output 6,2 kW Heated area 45-120 m<sup>2</sup> Efficiency 82% EEI 110

Flue gas data: 298°C ved 24 °C, 12 pa

Combustion chamber: 31-39x25x36 cm (BxTxH)

Smoke outlet: Ø15 cm

Installation height: Top 99,5 cm

Fitting hehtig: Rear, centre 85 cm

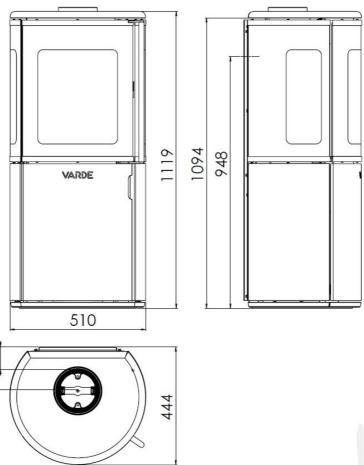
Distance to non-flammable material:

10 cm are recommended

Distance to flammable material:

Rear = 18 cmSide = 45 cmFront = 80 cm

#### **Technical data Nordic 9 Air**



Height (cm) 112 Width (cm) 51 Depth (cm) 44 Weight (kg) 111 Output 5-9 kW Nominal output 6,2 kW 45-120 m<sup>2</sup> Heated area Efficiency 82% EEI 110

Flue gas data: 298°C ved 24 °C, 12 pa

Combustion chamber: 31-39x25x36 cm (BxTxH)

Smoke outlet: Ø15 cm
Installation height: Top 109,5 cm
Fitting hehtig: Rear, centre 95 cm
Distance to non-flammable material:

10 cm are recommended

Distance to flammable material:

Rear = 18 cm Side = 45 cm Front = 80 cm

#### Important!

**Before** you install and use your new **Varde** stove for the first time, we recommend that you first spend a couple of minutes reading this Installation and User Manual.

#### Inspection of the installation

It is extremely important that the installation is inspected by an authorised chimney inspector before the stove is used for the first time.

This **Varde stove** is approved in accordance with:

European Standard DS/EN 13240/PrEN 16510, German Stufe 2, Norwegian NS, §15 for Austria and is accordingly certified as having ecofriendly combustion properties.

The stoves are designed for intermittent combustion and are also designed for chimneys with several stoves connected.

#### Applicable regulations

The installation must comply with all local regulations, including those that refer to national and European standards. Seek advice and guidance from the dealer from which you bought the stove or from a professional installation technician. NB: All Varde wood-burning stoves are closed fires.

#### Professional installation

We recommend that you seek advice from the dealer you purchased the stove from or from another competent installation technician, as there can be specific details that must be taken into consideration with the installation.

#### **Duty to report**

#### The local chimney inspector has a duty to report.

Before the installation is carried out, the stove must be stored in a dry place at room temperature. The stove does not tolerate moisture.

Please note that your existing chimney may not necessarily be efficient enough for a new, modern wood-burning stove.

#### **EU Declaration of Conformity**

#### **MANUFACTURER**

Name: Varde Ovne A/S Address Pottemagervej 1, 7100 Vejle, Denmark

#### **Fireplace Inspection**

Name: RRF Address Im Lopperfeld 34b, 46047 Oberhausen, Germany

#### **Product** Varde

Product type Nordic 7 Air and Nordic 9 Air

Type Woodburning stove, suitable for intermittent use

Standard Construction product (89/106/EC) standard used EN 13240

Application Heating of homes

Fuel Wood Special conditions None

#### CE marking

Issued 2020
Nominal output 6,2 kW
Type of fuel Wood
Flue gas temperature 298°C
Efficiency 82 %
CO emissions 0,05%

Henrik Høhr CEO Varde Ovne

General advice and instructions are available on the Varde Ovne website. www.vardeovne.dk

#### Floor material

If the stove is to stand on a flammable floor, then the floor area on which it stands must naturally be covered by a non-combustible material, e.g. a steel sheet, glass sheet, tiles or artificial slate sheet. The floor sheet must extend by at least 15 cm out from the sides of the stove and at least 30 cm out from the front. However, we recommend 50 cm in front of the stove.

The floor structure must also be able to support the stove and if required, the chimney's total weight.

Stove	Veight in kg
Nordic 7 Air	104
Nordic 9 Air	111

#### Installation distances

If the wall is non-combustible, the stove may be positioned next to it. However, we recommend that you keep a gap of 5–10 cm, which will mean that you will be able to clean behind the stove. If the chimney cleanout access door is behind the stove, make sure there free access to it and there is enough space to clean the chimney thought it.

Installing the stove in relation to combustible material.

It is recommended that there is a distance of 45 cm from the outer edge of the flue to any combustible materials. Please note that there may be other national and local regulations relating to the distance to combustible material. Contact your local chimney inspector for advice.

The stove's individual distance to combustible material is shown on page 7 or under the technical data.

#### Free air supply

These stoves are specific designed for external air connection. If the external air supply not are used, shall the room where the stove is to be installed in, have access to a continuous flow of fresh air. Is has to be ensure that there is sufficient free air supply, other vice will the combustion not works effectively, be course the fire cannot get the air needed. This can be achieved by e.g. installing room ventilation valves in the walls. It must not be possible to block these air grates.

#### Installation distances:

The stove must, in accordance with the applicable regulations, comply with the following minimum distances to combustible walls and materials:

From the sides: 45 cm

Rear: 18 cm

Distance to furniture: 80 cm

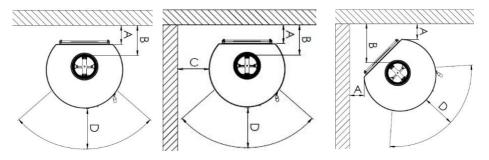
NB: Note that B (from chimney to the wall) is a recommendation. There may be different

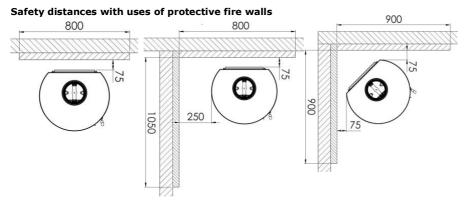
local/national rules.

Nordic 7 Air and Nordic 9 Air

Α	18 cm	С	45 cm
В	45 cm	D	80 cm

#### Nordic 7 Air and Nordic 9 Air





#### Chimney:

There must always be a chimney stack with a diameter of at least 15 cm. This is equivalent to clearing of 175 cm<sup>2</sup>. Remember to ensure that the **draught conditions** are satisfactory and that smoke does not inconvenience your neighbours.

If your chimney has a regulating damper, the draught can be regulated. Please note that the damper must never be completely closed. There must always be at least 20 cm<sup>2</sup> of free passage through the chimney.

In some cases, it can be an advantage on days when the wind is blowing strongly.

At nominal operation, the stove has been tested with a flue gas flow of 4,7 g/s and with flue gas temperature of 298°C at a room temperature of 24°C.

Varde stoves are always equipped with a smoke guide plate. This ensures that the smoke's path to the chimney is as long as possible. This ensures that the smoke's heat is released in your home rather than in the open air outside. The smoke guide plate lies loosely in the stove's combustion chamber and you must ensure that the plate is pushed all the way back against the combustion chamber's rear plate.

#### **New chimney**

If you shall install a new chimney, it is recommended to consult your local chimneysweeper, as there can be specific local circumstances that can have influence on the height or routing of the chimney. You can find inspiration, and common guideline on www.vardeovne.dk

#### Is my existing chimney good enough?

The chimney is the motor of the stove, the chimney is driven by heat, so it is important that you have a well function chimney in order for the stove to work properly.

A modern wood burning stove puts up higher demands for the chimney than older stoves. A modern stove burns both cleaner and more efficient than older stoves, the higher efficient will give more heat in your living room for the same amount of firewood. The higher efficiency of a modern stove also have that effect, that there are used less heat to generate draft your chimney.

It can be a possibility that your old chimney will not be able to build up a sufficient draft to run a modern clean burning stove, be course of the lesser heat lead into to the chimney. This may occur with shorter or older brick chimneys, especially without an insulating core. It is very rare that a steel chimney or modern insulated brick chimney not will be sufficient. Typical effects of insufficient draft, smoke come out when door is opened and soot on the glass. If you have a chimney with draft problems, a draft booster could be a solution. It is recommended that you consult with your local chimneysweeper for more specific advice.

#### Condensation drain in the flue collar

Your stove is fitted with a cast iron flue collar from Varde Ovne. The flue collar is designed for a flue pipe (chimney) with an inner diameter of 150 mm.

You can establish a condensate drain yourself, if your steel chimney is to be fitted in the stove's top outlet:

Make a hole in the bottom of the exterior grate (at the mark) using a small chisel or similar, thus making the condensate drain yourself, if you need it.

Marking of condensation drain.



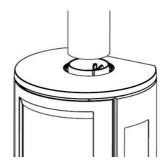
Make an opening using chisel or similar.



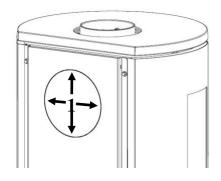
A condensate drain has now been made.

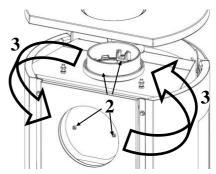


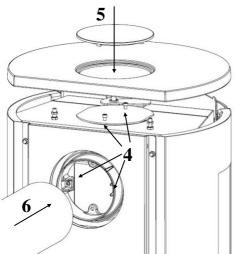
## **Connecting the flue pipe**Connect the stove using the top outlet.



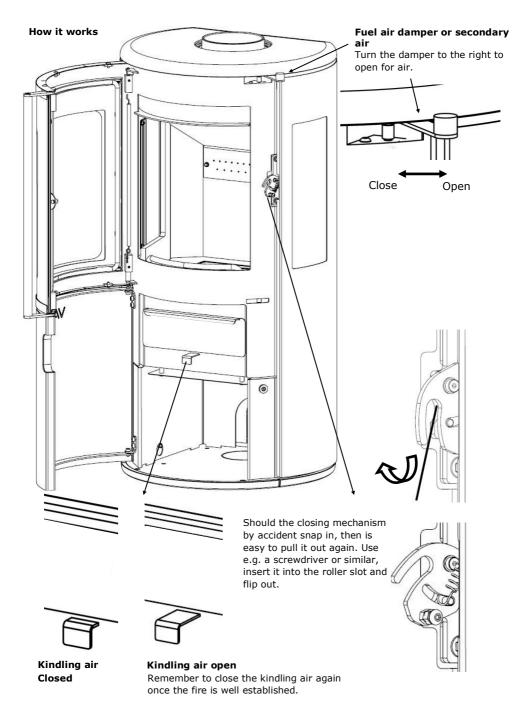
Connect the stove using the rear outlet

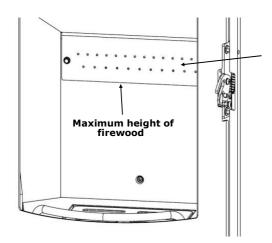






- 1. Cut the discs out in both back plate layers
- 2. Unscrew the bolts in the flue collar ans facing plate
- 3. Swap the flue collar and facing plate
- 4. Screw the bolts in the facing plate and flue collar.
- 5. Put the top plate into position.
  - NB! The cover plate to close the hole in the top plate is not supplied.
- 6. Fit the flue pipe





#### Tertiary airflow

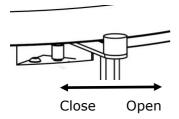
is a constant supply of air that en-sures the stove burns more cleanly and, among other things, reduces the burning material's content of tar and soot particles to the absolute minimum sizes.

With optimal burning you will see that the glass and the combustion chamber will burn completely cleanly and there will be a minimal amount of ash left by the fire.

#### **Combustion air**

Pre-warmed air for combustion (secondary airflow). It must be adapted in every single case. A strong chimney draught requires less supply of combustion air.

This is also a way to regulate the intensity of the fire and this how much heat it produces. Never adjust it so low that there are no flames in the stove.



#### Overheating

Overheating occurs when you put too much wood in the stove or if the fire has too much air. This can happen, for example, when the gaskets in the stove are not sealed or the ash pan has not been closed properly.

In extreme cases, overheating can lead to a fire in the chimney. Overheating also causes much wear on the stove, both to wearing parts and gaskets, glass, vermiculite and the stove itself.

#### **External air supply**

These stoves are specific designed for external air supply. There can be many reasons for the need of choosing an external air supply system, some of the more common reasons are:

- Newer houses there are designed to be low energy houses
- Houses where is not possible to have suffusion fresh air supply to the stove
- Houses with climatic controls

#### External piping

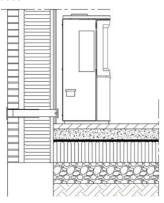
If you have any doubts on how to make the piping through the walls or foundation, we recommend that you consult with an building expert.

It is recommended that the flex hose, which comes from the stove, connects to a smooth pipe as soon as possible. We do not recommended a flex hose longer than 1m.

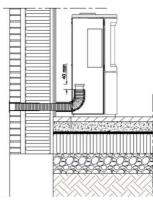
We recommend that piping are in Ø100mm pipes.

You must be aware that external piping can generate condensation of water, both in the pipes, flex hose and in the stove. A way to minimize the effect of the condensation is to have a small outwards decline in the piping, e.g. 2%, and insulating of the piping.

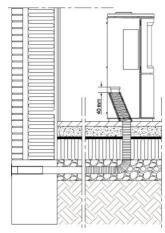
Varde cannot be hold responsible for the external piping, how it is conducted or any side effect it may cause.



Leave a **40 mm** gap between the condensation insulation and the bottom of the stove.

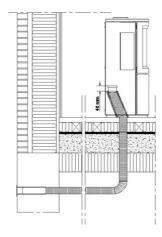


Through the exterior wall



Through the floor and foundation

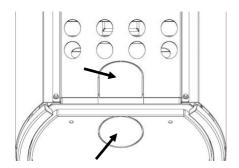
Indirectly through the exterior wall



Through the floor and crawl space

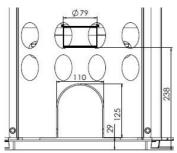
#### How to connect external air hose to the stove.

Prepare the stove by removing the blind plate at the hole where the hose shall exit.

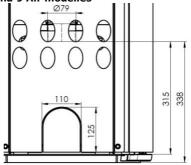


The air hose shall be connected to the air nozzle below the combusting chamber. On Nordic 5, 7 and 9 Air modelles can the air nozzle be acessed though the wood compartment.

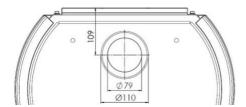
#### Postion of the air nozzle on Nordic 7 and 9 Air modelles



Measurements of air nozzle Nordic 7 Air



Measurements of air nozzle Nordic 9 Air



Measurements of the hole and air nozzle Nordic 7 and 9 seen from below

#### How to light up and use your stove:

When you use the stove for the first time, the surface coating will cure and smoke will come from the stove and it will have a slightly pungent smell, which will disappear after a good airing. We therefore recommend that you open the doors and windows so there is airflow to/from outside.

During the curing process, the coating will become soft and vulnerable, so therefore avoid touching the coated surfaces. We also recommend that you regularly open and close the door during the first couple of hours to avoid the door's gasket from becoming stuck to the coating.

Never use flammable liquids such as spirits or petrol when you light the fire!

We recommend that you light the fire using the "Top-Down" method, where you light the wood at the top of the combustion chamber rather than at the bottom. This method is the most eco-friendly way to light a fire. At the same time, it will be easier to keep the glass in the door clean.

Cross 2-4 small pieces of kindling on the combustion chamber's base plate

(approx. 0.7-1.1 kg). Position them so that there is a small gap between the individual pieces. On top of these, place 8-12 small wooden pins (0.5-0.8 kg), and place 1-2 kindling blocks on the top and in between the wooden pins. In total, about 1.6 kg wood.

It is easier to light the fire if there is a thin layer of ash in the base of the stove.

Before you light the fire, air must flow up through the base grate, and the air throttle under the ash pan for the **kindling air** is pulled out, and the damper above the door for the combustion air must be drawn to the right so that it is completely open for the **combustion air**.

When the fire is burning well, remember to close the kindling air again, since the stove and chimney otherwise can become overheated and the warranty for the stove and chimney will be void. Remember to check that the ash pan has also been closed correctly.

However, in most cases you will need to find the **best setting** for the combustion air yourself, due to: the chimney draught, chimney height, quality of the fuel etc. all this play a crucial role in how your stove operate best.

If the stove's nominal heat output becomes too great in relation to your heating requirements, you can reduce the heat output as follows:

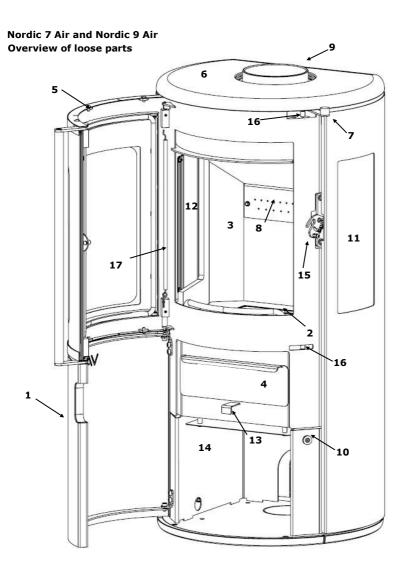
- Use a smaller amount of fuel than normally, e.g. 1,0-1,3 kg and ideally consisting of 2 smaller pieces of wood. Apply full air to light the wood properly, then reduce the combustion air, perhaps down to 20%. However, you must not reduce it so much that it causes the fire to go out. There must always be clear flames.

Using this method, depending on the chimney draught, quality of the fuel, etc., you can reduce the stove's heat output from a nominal 6,2 kW to perhaps 4,5-5,0 kW.

Note that if you reduce the combustion air too much, this can lead to poor combustion, which will result in reduced efficiency and increased emission value in the smoke (increased pollution).

When re-stoking the fire, we recommend that you first open the door and load new wood when there are only embers left inside the combustion chamber. If there are flames, then smoke and gas are still being generated, and depending on the efficiency of your chimney, there is a danger that smoke downdraught will enter the room. When re-stoking, use gloves when **loading** the wood.

If you experience problems with lighting the fire and its function, see the section: **How to correct a fault.** 



- 1. Bottom grate
- 2. Log retainer
- 3. Vermiculite
- 4. Ash pan
- 5. Door
- 6. Top plate
- 7. Secondary air damper
- 8. Tertiary air beam
- 9. Flue collar
- 10. Magnet for base cover

- 11. Outer side glass
- 12. Inner sideglas
- 13. Primary air valve, kindlig air
- 14. Wood compartment
- 15. Closing mechanism
- 16. Roller for door
- 17. Spring for door

#### Vermiculite

The panels in the combustion chamber are known as **vermiculite panels** and they become worn over time. The smoke quide plate also becomes worn.

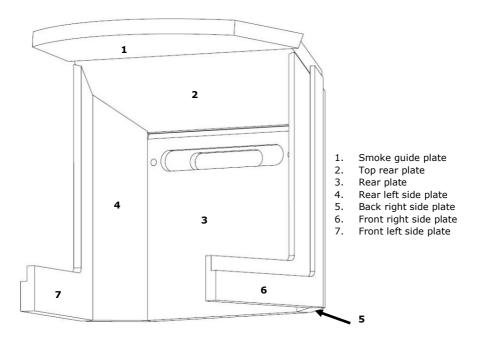
You only need to replace the panels if the crack is more than about ½ cm wide.

#### Vermiculite

A special fireproof material made of compressed stone granulate, which looks like fibreboard. The panels are insulating and ensure that the stove does not wear out. Vermiculite panels are not covered by the warranty.

Vermiculite is a **very porous** material and must be handled with care.

#### Only original spare parts from Varde Ovne A/S may be used.



#### How to replace the vermiculite cladding

- 1. Raise the top rear plate (2) and tip out the front side plates (6 and 7).
- 2. The rear side plates (4 and 5) can now be tipped out.
- Raise the smoke guide plate (1) and pull it forward, the top rear plate (2) can now be edged out
- 4. Push the smoke guide plate (1) back and edge it out.
- 5. Unscrew the two screws in the airbar, the rear plate (3) can now be taken out

To fit, repeat the procedure in reverse order.

#### Which wood is the best?

In general, beech is the best wood for a fire. It burns evenly and produces very little smoke and the ash is clean and does not take up much space. Ash, maple and birch are also suitable alternatives.



### How big does the pieces of wood have to be?

Wood with a diameter that is greater than 8–10 cm should be chopped into smaller pieces. The logs must be 20–30 cm in length. Using larger amounts of firewood than stated in the table on the bottom of the page, will load the woodburning stove with heat that is higher than it is designed for, which will cause a higher temperature in the chimney and lower efficiency. In this fashion, the chimney can become damaged and the warranty will be void.

#### Kindling sticks

Length: 20-25 cm Size 3 x 3 cm

Normal amount: 10-15 sticks (approx. 1.6

kg)

#### Logs

Length: 25-30 cm Diameter: max. 10 cm

Normal amount: 2 logs (approx. 1.3 kg)

#### Your new stove

When you use the stove for the first time, the surface coating will cure and smoke will come from the stove and it will have a slightly pungent smell, which will disappear after a good airing. We therefore recommend that you open doors and windows so there is airflow to/from outside. During the curing process, the coating will become soft and vulnerable, so therefore avoid touching the coated surfaces. We also recommend that you regularly open and close the door during the first couple of hours to avoid the door's gasket from becoming stuck to the coating.

What can you make a fire with?

This **Varde stove** has been approved and tested for the combustion of wood. Only dry wood may be used with a max. water content of 21% and a size that is suitable for the combustion chamber. If you use wet wood, it will produce a lot of tarry soot, pollute the outdoor air and your stove will have a poor fuel economy. Wood from newly felled trees contains approx. 60–70% water, and it is completely unsuitable for use in fires. You should expect that wood from newly cut trees will have to be stored under a roof for at least 12 months to dry before it can be used in the stove.

## Do not use! - Take care of the environment

Similarly, you must **never** fire your stove with wood that is toxic when burned, such as glulam, particle board, painted or laminated wood. If you fire your stove with these completely unsuitable materials, it will change the combustion properties, which will affect the stove's output and can receib

in overheating of the sto will be void. In addition, kind of material will lead very unpleasant smoke values of pollution.



To achieve the nominal heat output, follow this procedure:

First firing amount [kg]	Kindling air [%]	Combustion air [%]	Nominal output [kW]	Chimney - draught [PA]	Efficiency in [≥ i %]	Stoking frequency at nominal output (minutes)
1,3	0 (closed)	approx. 30	6,2	12	82	approx. 45

#### Maintenance:

As with anything else that you use on a daily basis, your stove must of course be maintained. You should only clean your stove when it is cold. Wipe the outside using a dry cloth, do not use water or cleaning detergents, it will wear out the heat resistant paint on the stove very fast. You should as well clean it regularly on the inside. The actual combustion chamber should be cleaned of ash and soot remnants. You should also remove the smoke guide plate, because dirt and soot will build up behind it, and check that there is free access through the flue and chimney. You should also check that the gaskets in the door and ash pan are not worn out. If the gaskets do not seal properly, they must be replaced. Remember to lubricate the door hinges and other moving parts as required.

#### Glass

We recommend the use of VARDE glass cleaner to clean the glass panels; this can be bought from our dealers. Be aware off! If you are using other brands of glass cleaning products then Varde's, must it not contain potassium, this can give a milky white film on the glass there not can be removed.

The **ash pan** must be emptied regularly, and the ash can be disposed of along with your domestic waste. But you must of course make sure that the ash does not contain any embers. If you are unsure about how to clean or maintain your wood-burning stove, contact the dealer who sold you the unit or contact your chimney inspector.

In particular, following a long period of time where you have not used the stove, before using it again you must make sure that there is nothing blocking the flue or the chimney.

Some exposed areas of the **stove's painted surface** can over time become worn out e.g. through cleaning or overheating of the wood-burning stove. However, this can be repaired using a special coating, Senotherm®, which comes in a spray can and can be purchased from your dealer.

The **panels in the combustion chamber** are known as **vermiculite panels** and will become worn over time. If a piece of wood damages a vermiculite panel, it has no effect on combustion. You do not need to replace the panels unless the crack in the panel is more than about ½ cm wide.

Only original spare parts from Varde Ovne A/S may be used.

The door is fitted on a lock spring, which pulls the door in. This is a regulatory requirement in certain countries. The spring is attached to the hinge, and can be removed if you do not wish to have a spring-loaded door.

No unauthorised alterations may be made to the wood-burning stove.

All of the exterior parts of the wood-burning stove will become very hot during use. You should therefore exercise necessary caution.

#### IMPORTANT!!

#### Chimney fires

If your chimney catches fire, you must follow this procedure:

- Close all of the air supplies to the stove and telephone **112**.

(Most chimney fires will go out on their own once you have stopped any air from getting into the stove).

As a minimum, you must contact your chimney inspector, who will then inspect the stove and chimney for damage.

#### Spare parts

Should you require spare parts for your wood-burning stove, below is an overview of the spare parts.

Spare parts overview for Nordic 5, 7 and 9

Log retainer, product no. and barcode:

101104/5703505053940

Top cover made from cast iron, product no. and barcode:

100266 / 5703505033546

Glass, product no. and barcode:

Front: 101078 / 5703505053681 Inner side glass: 100937 / 5703505051427 Outer side glass: 100938 / 5703505051434

Handle product no. and barcode:

100997 / 5703505052080

Ash pan, product no. and barcode:

100994/5703505052059

Set of Vermiculite panels, product no. and barcode:

100995 / 5703505052066

Gasket for glass and ash pan, product no. and barcode:

100443 / 5703505045457

Gasket for door incl. adhesive, product no. and barcode

100351 / 5703505040162

Glass cleaner, product no. and barcode:

100493 / 5703505045471

Repair spray for coating, black 400 ml, product no. and barcode:

100603 / 5701909002069

#### How to correct a fault.

#### Smoke entering room

- · Poor draught in the chimney.
- Check that the flue and chimney are not blocked.
- Check that the chimney height is correct in accordance with the surroundings.

#### Glass and/or chimney soot:

- Wood is too wet.
- There is insufficient combustion air (secondary air).
- You have closed the kindling air too quickly when you started the fire.
- There must always be clear flames in the combustion chamber.

#### The stove is not heating the room:

- The wood is too wet (all the energy is being used up in drying the wood) or the wood is poor quality.
- Check that the smoke guide plate is positioned correctly (free passage for smoke).
- Insufficient combustion air (secondary air).

#### The fire burns too intensely:

- The gasket in the door or ash pan does not seal (it must be replaced).
- The chimney draught is too powerful (fit a damper in the chimney).
- Check that the kindling air is closed.

#### The shaker grate is stuck:

- Check that a piece of wood or similar is not stuck in the grate.
- Check that the shaker grate bar is in the correct position.
- Recycling

#### **Packaging**

In consideration of the environment, the packaging should be disposed of in accordance with local regulations for the disposal of waste. The packaging is 100% recyclable.

#### Ceramic glass

Ceramic glass must be taken to the local recycling station and recycled with other ceramic and porcelain, where it is sent to a waste disposal facility.

#### Vermiculite

Vermiculite panels from the wood-burning stove must be taken to the recycling station, where they will be sent to a waste disposal facility.

#### Rhein-Ruhr Feuerstätten Prüfstelle • Im Lipperfeld 34 b • 46047 Oberhausen

- ◆ Testing laboratory according to Regulation (EU) Nr. 305/2011, notified body No.: NB 1625
- Testing, monitoring and certification body according to LBO, registered No.: NRW 15
- · Testing, monitoring and certification body in construction supervision licensing procedures
- DIN CERTCO testing laboratory, registered No. PL139
- ◆ Testing laboratory according to DIN EN ISO/IEC 17025:2018, DAkkS No. D-PL-17727-01-00 The accreditation is only valid within the boundary of the certificates annex.





#### Certificate No. RRF - ITT 20 5515

Brief summary of the test results for the declaration of performance (DoP) according to regulation (EU) 305/2011 (CPR) from test report No. RRF - 40 20 5515

Product testing acc. to: EN 13240:2001/A2:2004/AC:2007 - Roomheater fired by solid fuel

Fulfilled requirements: 1. and 2. level of 1. BlmSchV of Germany

Amendment according to Art. 15a B-VG of the Republic of Austria

LRV of Switzerland Flamme Verte 7★

Royal Decision No. 2010-3943 (level 1, 2 and 3) of Belgium

Danish regulation for combustion plants (regulering af luftforurening fra

fyringsanlæg til fast brændsel under 1 MW)

Varde Ovne A/S Manufacturer:

Pottemagervej 1, DK-7100 Vejle

Product: Roomheater fired by solid fuel

Nordic 7

Type, batch, serial

number:

Purpose of the product: Room heating in buildings fitted without a boiler

Nominal heat output: 6,2 kW (-Solid fuel wood logs)

Test result: The construction product fulfilled all requirements with the mentioned test fuels

(p.2) of the above-named european standards and regulations.

Test results see page 2.

This document is a translation of the original German certificate. In case of doubts, the German version is valid.

Oberhausen, 28 May 2020

(Place and date)

(stappe and signature of the head of the testing laboratory)

For further infomation see: www.vardestoves.eu

#### Guarantee

All VARDE wood-burning stoves are subject to close quality control. We take great pride in delivering uniform quality products every time. However, manufacturing defects can occur every now and then, so we offer a 5-year guarantee.

The guarantee on your wood-burning stove does not cover:

- Wear-and-tear parts, such as Vermiculite panels in the combustion chamber, glass panes, seals, handles, cast iron bases and shaker grates.
- Damage caused by improper operation, incorrect connection, lack of or incorrect maintenance (see user manual).
- Overheating/deterioration of materials due to use of e.g. incorrect type of firewood, burning coke or excessive firewood.
- Connection of your stove to a chimney with poor air draw (e.g. a chimney that is too short or with leaks).
- Damage to paintwork due to installation/storage in unheated or humid surroundings or that is due to cleaning with damp cloths and cleaning products.
- All normal wear to wear-and-tear parts/consumables and paintwork.
- Damage that is caused by external forces of physical nature.
- Compensation for any consequential damage, including damage to other objects. Installation and/or disassembly for warranty repairs.

However, we offer a 6-month guarantee on all wear-and-tear parts that are not covered by other quarantees.

For all other products – except wood-burning stoves and wear-and-tear parts – we offer a 2-year guarantee/warranty right pursuant to the Danish Sale of Goods Act.

#### Warranty rights

You have 2-5-year warranty on all our products, subject to the above conditions. This means that you are entitled to make a warranty claim if the product has errors or deficiencies.

For any deficiencies that are covered by this warranty, upon delivery to the customer, or for deficiencies that arise during the warranty period, VARDE Ovne accepts to either send a suitable replacement component at no charge to remedy the deficiency, to exchange the item, to issue a refund against return of the item or to offer a partial refund depending on the specific situation. VARDE Ovne is under no obligation to assist in the installation/replacement of components.

In addition to the rights conferred by our guarantee, consumers also have rights pursuant to the Danish Sale of Goods Act. These rights are conditional upon the claim being justifiable and that it is not due to incorrect use or other behaviour that has damaged the product.

The claim must be presented within reasonable time of you having noticed the error or deficiency to the product. A claim that is presented within two months of you having noticed the deficiency shall always be considered timely.

All correspondence concerning warranty claims must be via the dealer from whom you purchased your stove. Please bring your purchase invoice and pictures. Alternatively, you can complete the <u>warranty claim form</u> on this website.

We will require a detailed description of the claim/problem so that we can deal with it quickly and come up with a solution.beskrivelse af reklamationen/problemet, så vi kan komme hurtigt til sagen, og finde en løsning.

